

Medicaid Managed Care Program Changes for 2011

Managed Care programs included in this change notice are:

- Healthy Options (HO)
- Children's Health Insurance Program (CHIP)
- Basic Health *Plus* and Maternity Programs

GOOD NEWS - the following contracted health plans will serve Healthy Options/CHIP enrollees throughout Washington State in 2011:

- Asuris Northwest Health (ANH) – Spokane County only
- Columbia United Providers (CUP)
- Community Health Plan of Washington (CHPW)
- Group Health Cooperative (GHC)
- Kaiser Foundation Health Plan (Kaiser Permanente)
- Molina Healthcare of Washington, Inc. (Molina)
- Regence BlueShield (RBS)

IMPORTANT CHANGES:

- **Starting January 1, 2011**, DSHS clients eligible for enrollment in the Medicaid Managed Care programs will have new health plan choices in Cowlitz, Clark, King, Pacific, and Pierce counties.

1. **Clark and Cowlitz Counties:** Kaiser Permanente ends its contract with Washington State's Basic Health Plan on December 31, 2010. Starting January 1, 2011, Kaiser Permanente will be a new choice for Healthy Options and CHIP enrollees in these two counties. There will be four plan choices for Healthy Options and CHIP enrollees in Clark County: Columbia United Providers (CUP), Community Health Plan, Kaiser Permanente, and Molina. In Cowlitz County, Community Health Plan, Kaiser Permanente, and Molina will be available as a plan choice.

Medicaid eligible Basic Health *Plus* and Maternity Program members currently enrolled with Kaiser Permanente have the option of changing to the Healthy Options program to stay with their Kaiser Permanente providers. If Medicaid eligible Basic Health *Plus* members do not change to the HO program, they will be enrolled with other available Basic Health plans in Clark and Cowlitz counties.

2. **King County:** Columbia United Providers (CUP) will start serving clients in many ZIP codes of King County starting January 1, 2011. CUP will be a new choice for clients in addition to Community Health Plan, Group Health, and Molina.
3. **Pierce County:** CUP will also start serving clients in many ZIP codes of Pierce County starting January 1, 2011. CUP will be a new choice for clients in addition to Community Health Plan, Group Health, Molina, and Regence.

4. **Pacific County:** Community Health Plan will now be available to all areas of Pacific County. In the past, Community Health Plan was only available in a limited number of ZIP codes in the county. This change adds a new choice of plans in addition to Molina and Regence Blue Shield who serve clients in Pacific County.
- In October 2010, both Jefferson and Skamania counties reverted to the DSHS Fee-for-Service medical delivery system. This means clients who reside in these two counties must find and use providers who will bill DSHS directly for services.

Clients needing to change their health plan should do so by using the on-line ProviderOne Client Portal at: <https://www.waproviderone.org/ecams/jsp/common/pgCPClientLogin.jsp>.

To reduce the number of phone calls from clients and providers, the Medicaid Purchasing Administration (MPA) encourages submitting questions on-line through our available Web Forms found at: <https://fortress.wa.gov/dshs/p1contactus/>.